

# Fast Facts Friday

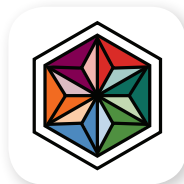
## Building OUR CULTURE

Kindred Rehabilitation Services is passionate about delivering outstanding patient care and developing great partnerships with our clients, and you and your coworkers are at the heart of our success. As our division continues to grow, we are excited to introduce a new set of six core values that will serve as guideposts for how we do things, while also defining who we are and the factors that connect us. The RecognizeCORE platform is being refreshed to reflect these new values, so sign in today and give your peers a virtual high five!



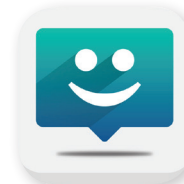
### How to Use the RecognizeCORE Program

#### 1 Register on RecognizeCORE Website



- First-time users: tap the RecognizeCORE icon on your mobile device
- Login with your Kindred username and a password of **recognize1**
- Complete your profile

#### 2 Download the EZ Thanks App



- Once registered on the website, you can then download the EZ Thanks app on your mobile device to make sending and receiving recognition even more convenient.
- Launch the EZ Thanks app and login using your RecognizeCORE credentials and the app code **core**

### Recognize Your Peers

On the next page, you'll find a list of behaviors associated with each of the new core values. You can use RecognizeCORE to recognize your fellow team members for embodying the values as they deliver outstanding care. Here are just a few reasons why your recognition matters:

- It encourages excellent patient care.
- It reinforces positive behavior.
- It fosters strong relationships.
- It boosts morale, attitude and energy.
- It's quick, easy and contagious!



## THE CORE SIX

### *Our Core Values*



#### Do the Right Thing Always

- Reflect integrity and virtue in your actions
- Take personal responsibility and accountability for your role and actions
- Be honest and transparent in everything you do



#### Stay Focused on the Patient

- Be a passionate advocate for your patients
- Create the best patient and family experience possible
- Prioritize excellent patient care delivery above all else
- Support caregivers to deliver the best patient outcomes



#### Be Kinder Than Expected

- Listen with empathy, act with humility and compassion
- Identify and address the needs of others
- Approach each situation with an open heart and open mind
- Provide genuine recognition and feedback to others



#### Give Your Best

- Challenge yourself and others to be better than yesterday
- Take pride in your work
- Appropriately challenge the status quo
- Be relentless in delivering on commitments



#### Create Fun in What You Do

- Celebrate all successes, no matter how minor
- Give those around you permission to have fun
- Recognize the good work being done around you
- Start each day with a positive mindset
- Engage and connect with others



#### Respect Individuality to Create the Team

- Appreciate and leverage the differences and uniqueness of each individual
- Listen to others and objectively consider ideas and opinions even when they conflict with your own
- Recognize and support the value and contributions others bring to the team